



Intensive Community Based Services

For Adult Jackson Care Connect Members

In partnership with Jackson Care Connect, ColumbiaCare offers a team of professionals who deliver flexible and responsive services based on a member's circumstances and need in whatever setting the person happens to be in. Often times it is this ability to provide immediate support and care that can make the biggest difference, potentially changing the trajectory from a negative and costly one, to one of healing and a positive outcomes.

INTENSIVE CASE MANAGEMENT (ICM). ColumbiaCare's ICM program is a flexible, community-based package of care that includes assessment, strengths-based treatment planning, and recovery oriented case management that helps identify the individual's service needs, and establishes and maintains community support systems and service coordination. The team performs a mental health assessment (or assessment review) to determine clients' level of risk, safety and the appropriate level of services. It is the goal of ICM to help divert individuals from hospitalization when appropriate, and/or step them down from higher levels of care into available sub-acute or community-based treatment. Jackson County Mental Health Crisis Services will continue to respond to hospitals in the Jackson County area for JCC members when they are experiencing a psychiatric crisis and have been taken to the hospital. ColumbiaCare will then collaborate with hospital staff and the Crisis Team to determine the least restrictive level of care that will meet the client's emergent needs. If a JCC member is experiencing a mental health emergency during evenings, weekends and holidays they will contact Jackson County Mental Health's 24/7 Crisis Program. We provide ICM and support to Jackson Care Connect members during regular business hours.



FACILITY-BASED CRISIS RESPITE & RESOLUTION SERVICES. ColumbiaCare's Beckett Center provides an important link in the continuity of care between hospitalization and other structured residential programs, and exclusive reliance on outpatient mental health supports. It can serve as a less restrictive, shorter-term and more clinically appropriate treatment option for persons who are in psychiatric crisis but who are not appropriate for law enforcement custody, do not need the medical capabilities of an acute care hospital, and can benefit from remaining in their own community and support system.

www.columbiacare.org

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