



Rental Assistance Program

For Jackson Care Connect Members

In partnership with Jackson Care Connect, ColumbiaCare Services Rental Assistance Program works with individuals who typically face barriers in obtaining housing and it is our focus to help them to overcome those obstacles. We provide support throughout the entire process to help our tenants obtain and maintain housing and to continue to be ongoing successful members of the community.

Our skilled staff works with individuals to determine their specific housing wants and needs in order to best tailor our housing search to meet their specific preferences and requirements. Then, we identify potential properties that meet the criteria, reach out to the landlord or property manager, obtain the required applications, and work with the individual to complete them and gather necessary documentation. Once submitted, ColumbiaCare advocates for the individual and alleviates concerns the tenant and landlord may have during the process.

ColumbiaCare staff also assesses the individual's resources and will provide assistance with application fees, security deposits, rent subsidy, and other miscellaneous expenses. Once an individual is placed in housing, the staff will provide ongoing support and education around what it means to be a good tenant and neighbor, how to build rental history and credit, securing and maintaining utilities, accessing community resources, and how to locate and utilize public transit systems.

By encouraging the individual to develop and meet their own housing goals, the Rental Assistance Program allows them to discover their place in a comfortable environment they've helped to create. This teamwork dynamic also promotes the growth of positive relationships and independence.

Please note: Housing for Members is based on unit availability.



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