



# SOUTHERN OREGON

## *Client Services*



ColumbiaCare is in the business of changing people's lives. We help people become more self-sufficient to greatest degree possible, to experience wellbeing, and meet their full potential in their relationships and every day life.



With that said, we are proud to now offer a variety of our friendly, professional and integrated mental health services and resources in Southern Oregon.



### **Our services include, but are not limited to:**

- Residential Treatment Programs
- Supportive and Integrated Housing
- Crisis Services & Programs
- Suicide Prevention
- Veterans Housing & Reintegration Services
- Integrated Outpatient Services & other Community-Based Care
- Rental Assistance Programming
- Supported Education & Employment, and
- Peer Support Services



[www.columbiacare.org](http://www.columbiacare.org)

Admin Office: 3587 Heathrow Way Medford, OR 97504 | Phone: 541.858.8170 | Stacy L. Ferrell Executive Director

# How we can help.

ColumbiaCare offers a variety of services and resources to best benefit our clients located in Southern Oregon.

Please note programs that are marked with an **asterisk \*** are exclusively offered to Jackson Care Connect Members only.

**Outpatient Services.** \* ColumbiaCare offers a team of well-trained therapists and a strong psychiatric services support team to provide Outpatient Services to JCC Members at one of our multiple clinic locations in Jackson County (Central Clinic & Downtown Clinic). Every client that is referred to our program will receive a customized treatment plan to outline their behavioral health needs.

**Rental Assistance Programming.** ColumbiaCare's Rental Assistance Program (RAP) is designed to help clients obtain independent housing in the community. Clients who qualify have a diagnosis of serious mental illness and are stepping down from higher levels of care. These individuals typically face many barriers to obtaining housing and it's our focus to help them to overcome those obstacles.

**Hospital Assessment & Diversion Services.** \* ColumbiaCare will provide Intensive Case Management and support to JCC Members during regular business hours. ColumbiaCare providers will perform a mental health assessment or assessment review to determine clients' level of risk, safety and the appropriate level of ColumbiaCare services. Jackson County Mental Health Crisis Services will continue to respond to hospitals in the Medford area for Jackson Care Connect members when they are experiencing a psychiatric crisis and have been taken to the hospital. ColumbiaCare will collaborate with hospital staff and the Crisis Team to determine the least restrictive level of care that will meet the client's emergent needs. If a Jackson Care Connect member is experiencing a mental health emergency during evenings, weekends and holidays they will contact Jackson County Mental Health's 24/7 Crisis Program.

**Facility-Based Crisis Respite & Resolution Services.** \* ColumbiaCare will provide JCC Members with short-term respite mental health services in a community-based, residential setting. This resource provides an important link in the continuity of care. Services are intended to keep the person feeling safe, stabilize their symptoms and return the person to their familiar living situation and treatment as soon as possible.

**Veterans Services.** ColumbiaCare recognizes the unique challenges faced by Veterans and their loved ones, so that is why we expanded our residential and affiliated behavioral health services programs to meet their specific needs. We offer Veterans-specific Supportive Housing & Case Management, Crisis Intervention & Stabilization, Suicide Prevention, and Transitional Housing.

**Supported Employment & Education.** This program offers skills training and support for people with mental illness as they pursue gainful employment, and/or education. We work to identify opportunities that match their interests, skills and abilities. Support can include helping a person identify a job/education goal, obtain the job/education, and be successful in the job and/or education environment over time.

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